

Michael Randol, Medicaid Director

Medical Assistance Advisory Council (MAAC)

Executive Committee Summary of Meeting Minutes June 11, 2019

EXECUTIVE COMMITTEE MEMBERS	DEPARTMENT OF HUMAN SERVICES
Gerd Clabaugh – present	Jerry Foxhoven -
Jason Haglund – present	Michael Randol – present
Dennis Tibben – present	Julie Lovelady -
Dan Royer – present	Liz Matney -
Shelly Chandler – present	Kevin Kirkpatrick – present
Cindy Baddeloo – present	Lindsay Paulson –
Casey Ficek - present	Sean Bagniewski –
Lori Allen –	Michael Kitzman - present
Marsha Fisher – present	Adrian Olivares – present
Thomas Broeker – present	Marissa Eyanson -
Marcie Strouse –	

Call to Order and Roll Call

Gerd called the roll call at 3:00 P.M. Executive Committee attendance is as reflected above and quorum was met.

Approval of the Executive Committee Meeting Minutes of April 9, 2019

A vote was taken to approve the May 21, 2019 meeting minutes: the minutes were approved.

Mandatory Reporter Training Changes

Janee Harvey reviewed changes to Mandatory Reporter Child Abuse and Dependent Adult Abuse Reporting requirements as a result of House File 731. Iowa Department of Public Health is no longer responsible to review and approve mandatory reporter trainings and accompanying curricula in Iowa. Iowa Department of Human Services (DHS) must now create, produce, and publically host a child abuse and dependent adult abuse mandatory reporter training online. The house file also permits employers to provide supplemental training, but not replace the core training that is created, produced, and publically hosted by DHS. Additionally, the house file separates out the Child Abuse and Dependent Adult Abuse Mandatory Reporter training into two curriculum that are each two hours long. Prior to House File 731 Mandatory Reporters were expected to take these trainings every five years, this has been reduced to every three years. After the initial core training, a Mandatory Reporter is only required to take a one hour refresher course, as long as the refresher

course is taken within the three year time period. All Mandatory Reporters who take their training before June 30, 2019 will considered to be in good standing for the next five years. The training will be hosted on the DHS website, allowing 24 hours- 7 days a week- access.

MAAC Restructuring

Gerd followed up on the discussion from the last executive committee meeting regarding recently passed House File 766, which changes the structure of the MAAC beginning July 1, 2019. A draft set of administrative rules was submitted to committee members for their review. Gerd called for questions and comments on the draft set of administrative rules. The committee discussed how to stagger terms of Professional and Business Entities representatives so that an election would occur every year. Director Randol suggested a simple coin flip between elected representatives to determine which entity would have an initial three year term versus a two year term. All terms would be for a period of two years after the initial term. These staggered terms would allow for an election from among the Business and Professional entities every year.

Concerns were raised about implementing these revised rules, specifically provisions for elections, ahead of their official adoption by the Council on Human Services. Official adoption of rules can take as long as six months, which would mean that were the MAAC to wait for rules to be officially adopted before meeting, the MAAC would not be able to meet until February 2020. It was therefore determined that the MAAC should adopt a set of revised administrative rules ahead of the official adoption by the Council on Human Services.

Gerd proposed that Department staff circulate a ballot to Professional and Business entities in time for an election to occur ahead of the August 6, 2019 MAAC meeting. Staff would contact elected members to confirm they wish to serve and communicate the results of the election to the council at large. The election of the public co-chair will occur at the August 6 meeting if all five public members have been appointed by the Governor's office at that time.

Gerd proposed that Department staff communicate Professional and Business Entity representative attendance to each organization once a year at the start of the new fiscal year. It was suggested that this be communicated to the full council as well as the Governor.

Medicaid Director's Update

Director Randol stated the focus of the IME over the past several months has been on the exit of UnitedHealthcare and the onboarding of Iowa Total Care. Member redistribution notices have been sent to all Iowa Health Link members regarding the July transition. The Member Open Choice period that begins July 1, 2019 will end September 30, 2019. Notices regarding the Open Choice period for Hawki members will be going out later this week. IME staff are maintaining a roster of the case managers that work for Iowa Total Care and for

Amerigroup Iowa, Inc. Members who wish to follow their case managers may contact IME Member Services to see which MCO their case manager has gone to. Passive enrollment will go to into effect July 1, 2019, which will greatly benefit Long Term Service and Supports members as they will no longer have a waiting period before being assigned to an MCO, which means they can begin their service plan evaluations immediately. The IME continues to onboard Iowa Total Care. IME staff meets with Iowa Total Care staff daily. Director Randol meets with Iowa Total Care senior leadership every Wednesday for two hours. Iowa Total Care has formally submitted their readiness review results. Director Randol noted there were some opportunities for improvements, particularly in operational areas of the readiness review, but that Iowa Total Care has submitted a plan of action to correct for these opportunities. Director Randol is confident Iowa Total Care will be ready to go live on July 1, 2019.

Shelly Chandler noted that she was extremely impressed with the responsiveness from Iowa Total Care staff. Her one area of concern was that provider's contracts are coming back, but that the Iowa Total Care website notes that the credentialing process is ongoing for these providers. Director Randol is aware of this issue, and has had confirmed that Iowa Total Care will make sure these providers are treated as in-network.

Open Discussion

The issue of multiple procedure payment reduction (MPPR) was raised, specifically if services are provided by three different disciplines in a day whether each subsequent service is reduced by 10% for each discipline or if services are reduced by 10% for each code subsequent code by discipline. Director Randol clarified that the intent is to reduce by discipline, for example if a member sees a speech therapist and then an occupational therapist the speech therapist would bill at 100% and the occupational therapist would bill at 90%.

Adjournment

Meeting adjourned at 4:01 P.M.

Submitted by, Mike Kitzman Recording Secretary mk